



Welcome to the Nevis Range Campervan Park

Visitor Guide

Useful Information

Check-in

- Check-in is between 12pm and 4:30pm.
- Upon arrival, head to the ticket office to collect your check in documents and our staff will direct you to your pitch number.

Check-Out

- Please vacate your pitch by 11am.
- Please dispose of your waste in the facilities provided and leave your pitch as you found it.

Parking Up

- Please respect the one way system.
- As stated upon booking, the maximum vehicle size is 5m x 6m, if your vehicle exceeds this size, you will be moved to our carpark, without electrical hook-up. No refund will be given in this circumstance.

Waste

- Please dispose of any chemical toilet waste in the chemical disposal point only. Do not empty chemical toilets in the toilet block.
- Please do not dispose of any waste outside the designated waste disposal points. Including grey water.

Fires

- Open fires are not permitted.

Emergency Contact

- Between the hours of 8am and 4:30pm please contact 01397 705825.
- Outside of these hours, please contact +447778185941.

Eat

Pinemarten Cafe

At our base station, the Pinemarten Cafe serves a selection of food and drink at Nevis Range including main meals with a choice of specials each day.

Snowgoose Restaurant

Enjoy food and drink with a view from the Snowgoose Restaurant & Bar at the Gondola Top Station, 650m on the mountain of Aonach Mor.

Both our cafes are open for breakfast and lunch. For more information click [here](#).

Activities

Mountain Gondola

The Nevis Range Mountain Gondola is the only one of its kind in the UK and reaches 650m on the mountain of Aonach Mor. It is an amazing way to effortlessly enjoy scenic highland views and fresh mountain air.

Book your Gondola Tickets [here](#).

Walking

Venture along one of the established mountain trails leading to panoramic viewpoints and take in spectacular views which, on a clear day, can extend as far as the Inner Hebrides. Our Mountain trails are signposted and start at the Gondola Top Station. These are both relatively easy walks enabling all our visitors with varying abilities, to enjoy and appreciate the experience. Enjoy the true magnificence and ruggedness of the Scottish Highlands.

Mountain Biking

Nevis Range is a world class biking resort, home to the Fort William UCI Mountain Bike World Cup. There are so many ways to enjoy mountain biking at Nevis Range, for all abilities.

Hire

It is possible to hire a range of bikes from our on-site bike shop - Nevis Cycles. Pop into the shop or call 01397 705555 for more information.

Uplift

Pop your bike on the mountain gondola to access our upper trails. Our three lift access trails are: World Cup Downhill, Top Chief, and Blue Doon.

Book your bike uplift tickets [here](#)

Lower Trails

Enjoy some pedal-powered fun on our lower trails. There are so many to enjoy, ranging from bike park style all the way to rough and rooty naturals. Get a trail map from our ticket office

Bike School & Guiding

Want to get more out of your time on the trails? Why not book a coaching session with one of our Bike School team?

Alternatively, get shown around the trails with local knowledge, to find all the best spots to shred.

Email bikeschool@nevisrange.co.uk to book these.

Snowsports

Nevis Range offers a variety of terrain from gentle beginner slopes by the Gondola Top Station to advanced off piste runs in the Back Corries.

The season generally runs from December to May. However, we must stress that the weather in Scotland is unpredictable with the winter snowfall varying greatly in recent years.

The off-piste backcountry at Nevis Range is considered by many as the 'Gem' of Scottish Skiing with areas including the Coire Dubh, Coire an Lochan, Summit Coire and the West Face. These areas are located outside the patrolled ski area. We advise that the Back Corries and backcountry is only for expert Skiers & Snowboarders with suitable backcountry. Venture at your own risk.

Book your snowsports tickets [here](#).

Hire

It is possible to hire a range of Skis and Snowboards, along with all the protective gear, from our on-site Ski Hire. Pop into the shop for more information or book online in advance to ensure availability.

Ski School

Looking for lessons for yourself or your kids? Look no further. We offer Ski & Board lessons for all ages and abilities. Get the most out of your trip by getting some coaching, and you'll be ready to shred those slopes in no time.



Terms and Conditions

1. Definitions

1.1 When the following words are used in these Terms and Conditions, this is what they will mean:

Terms	These terms and conditions.
Campervan Park, We, Us, Our, Accommodation, Resort	Nevis Range Campervan Park, Torlundy, Fort William, PH33 6SQ
Website	https://www.nevisrange.co.uk/
Booking	A booking submitted to us via Campsites.co.uk or at Nevis Range Ticket Office.
Arrival Date	The date on which you're booking commences and you are due to arrive at the site.
Prices	The cost of our services as detailed on Campsites.co.uk, or at Nevis Range Ticket Office.

2. Contract

2.1 These Terms and our Price List set out the entire agreement between you and Nevis Range Campervan Park for the supply of our services to you. Only these Terms shall apply to our contract with you.

2.2 Please check that the details in these Terms and your Booking are complete and accurate before you submit your booking.

2.3 By submitting a booking you are deemed to have accepted these Terms.

2.4 We reserve the right to change these Terms including terms related to any new policies at any time and any such changes will take effect immediately when posted on our website, at the Campervan Park, on Campsites.co.uk or otherwise brought to your attention. You are bound to this by booking.

2.5 In addition to these Terms, you must comply with the Rules below.

2.6 If you do not adhere to our Terms and rules or fail to pay for your accommodation, you will be in breach of your contract and will be made to leave.

2.7 These terms and conditions may change at any time and any new conditions or amendments will apply to your booking.

2.8 By booking you are agreeing to these terms and conditions

3 Making a Booking

3.1 You can book online

3.2 Bookings are not transferable to another party.

3.3 When making a booking you agree that you or at least one member of your party is twenty one (21) years or over, you have the authority of all persons in your party to book on their behalf, you accept these Terms & Conditions and you agree to be responsible for any loss or damage caused by any member of your party.

3.4 The Campsite is to be used for recreational camper vaning only.

3.5 You must be able to provide proof of booking on arrival, either a printed confirmation or a screen shot on a mobile device if asked.

4. Rules

You, together with all members of your party, are required to comply with the following rules:

4.1 We reserve the right of admission. We only accept responsible guests that are considerate to fellow guests and be respectful of the environment.

4.2 All children must be closely supervised by an adult due to moving machinery nearby.

4.3 If you bring a dog, this remains your responsibility at all times, must be on a lead and not left unattended. You are responsible for any mess, which should be cleared up and disposed of immediately. You will be asked to put your dog on a lead if it is seen roaming free around the resort.

4.4 There must be no loud or disrupting noise after 22:00 before 08:00.

4.5 Leave your accommodation as you found it, i.e.. no litter or damage. You will be liable for any damages or excess cleaning caused to any of our property and will be charged. You will be notified via email of the charges and a breakdown and your payment card will be back charged to this amount.

4.6 No fireworks, drones, guns or weapons.

4.7 Drunk, disorderly or abusive behaviour will not be tolerated towards us or other guests. We reserve the right to ask you to leave should this occur.

4.8 We cannot accept responsibility for your possessions or any personal injury of any kind sustained while on the resort, subject to Section 8 - Liability.

4.9 If you pitch incorrectly you may be asked to move your campervan.

4.10 No open fires are allowed.

4.11 Whilst on our land, you and any members of your party must not enter any buildings apart from the toilet/shower block, fences or barriers. You and your party will be liable for any damage caused.

4.12 Any accidents on our land must be reported at the Reception or to a member of staff so we can log them in Our Accident Book.

4.13 Check in is not before 12:00. You must vacate your chosen accommodation by 11:00 on your departure day promptly, unless a late check out has been granted by prior agreement, please ask the site management.

4.14 You must keep to the 5mph speed limit on our resort and site for your own and others safety.

4.15 You must take large items of rubbish away with you i.e.. broken awnings, cardboard, chairs etc. Only general food waste and packaging is to be disposed of in our bins.

4.16 We do not offer any sort of storage facility for caravans or tents. If you do leave your property on our site, we will make reasonable attempts to contact you and after 24 hours it will be disposed of correctly.

4.17 You must leave a gap of 6m between all units. This is a legal requirement. You may be asked to move your campervan if pitched too close to another. 3m is acceptable if there is an awning in place.

4.18 No Day Guests unless by prior arrangement.

4.19 We reserve the right to back charge your payment method for any damages or disturbance to other guests on site. This will be a minimum of £50. Any damages should be discussed with us and we will come to an appropriate charge.

4.20 You must not smoke around the resort. Please use the provided smoking areas.

5. Prices

5.1 The prices are based on a nightly rate unless otherwise stated. Prices include VAT at the current prevailing rate.

5.2 Whilst we will make every effort to ensure that our prices remain unchanged, they may be amended at any time.

5.3 Prices do not include any additional services, features and facilities unless expressly stated.

5.4 Promotions, deals or discounted offers are subject to availability and cannot be used in conjunction with any other offer or discount and may be withdrawn at any time. Retrospective refunds are not permitted against any offer or promotion advertised after such time a booking is made.

6. Payment

6.1 Credit or debit card payments are made in advance of arrival and online. Pre-payment is advised to reserve your booking, as we cannot guarantee availability to 'walk in' customers.

6.2 Non-payment renders your contract with us as invalid and you will be asked to leave the site.

7. Cancellation, refunds and amendments to your booking

7.1 To receive a full refund, guests must cancel within 48 hours of booking, and the cancellation must occur at least 28 days before check-in.

7.2 If your booking is closer than 28 days away you will not receive a refund. If you try to cancel your booking more than 48hrs after booking, you will also not receive a refund.

7.3 You may cancel your booking at any time and your booking will be treated with 7.1 or 7.2 of our booking policy.

7.4 The full balance of your booking must be paid in full before arrival or pitching.

7.5 No booking amendments will be accepted by us within the 7 days prior to your Arrival Date.

7.6 We do not accept poor weather as a reason for cancellation, unless it is deemed as unsafe and risk to public safety i.e. flooding, hurricanes and other extreme weather conditions in which case you will be contacted and offered an alternative date.

7.7 If you have a problem on-site, you must speak to us face to face to allow us chance to rectify the problem - we will not accept an email complaint or threat of poor review. All complaints must be done face to face. We don't refund on the basis of a problem with another guest on-site, unless this is through our fault.

7.8 Bookings are not transferable to another party. If you are purchasing as a gift please input the recipient's details onto the booking.

8. Liability

Please read this section as it is important that you understand what you are agreeing to.

8.1 Nothing in this section limits or attempts to limit our liability for death or personal injury caused by our negligence or for fraud or fraudulent misrepresentation, or for any other matter for which it would be illegal or unlawful for us to exclude or attempt to exclude our liability.

8.2 If we fail to comply with these Terms we are responsible for loss or damage you suffer that is a direct and foreseeable result of our failure or our negligence. We shall not be responsible for any losses that you suffer that are indirect or not foreseeable, including, but not limited to, loss of income or revenue, loss of business and loss of anticipated savings.

8.3 As our resort is located in a rural environment, we do not accept responsibility for any damage, injury or inconvenience caused by plants, trees, wildlife or weather. We advise you to have the relevant insurance.

8.4 We do not accept responsibility for anything that adversely affects your holiday that is outside of our control. We advise you to have suitable travel insurance.

8.5 These Terms are governed by the laws of Scotland.

8.6 We are covered by up to date Public Liability Insurance and hold the proper license through the Highland Council.

9. GDPR

9.1 Your data is stored securely and is only used with regards to your booking. Your information will never be passed onto a 3rd party. If you receive an email from us and do not wish to be on our mailing list you can opt out at any time. Payment details are not stored or seen by us and are only used for the purpose of you creating a booking through Stripe. We hold a copy of the 2016 GDPR policy which you are welcome to view.